



Frequently Asked Questions for Funerals at New Era Church

New Era Church provides funeral services for *members* who have passed away.

1. What types of funeral services are provided?

We provide the following services:

- Main Sanctuary usage
- Officiating Pastor/Minister for service and committal
- Singer/Musician/Welcome Team
- Audio/Visual/Media
- Repast (meal) for 50 immediate family members in the Ignite Center

2. How much do these services cost?

These services are free.

3. Who develops the funeral service format?

New Era Church has a funeral format. The family is required to meet with Pastoral staff prior to the services being held to create the order of service for the homegoing celebration.

4. What days can funerals be held at New Era Church?

Funerals can be held Monday – Thursday.

5. What time can the funeral be held at New Era Church?

Funerals will start at 11 a.m. or 12 noon with a two hour viewing prior to the start of service.

6. Can we bring our own soloist and/or musician?

Yes, with a 48 hour notification prior to services.

7. Do you allow an open casket during the funeral service?

We do not allow an open casket during the funeral service. Our policy is once the casket is closed it will not be reopened. **THERE IS NO EXCEPTION TO THIS RULE!** *The scripture is very clear that death has no victory, therefore we culminate the service and recess in victory!*

8. I am a New Era Church member and my family member, who is not a member of New Era Church, has passed. Will you provide funeral services for my family member?

It is New Era Church's policy to provide funeral services to deceased members that were active in the ministry. However, we recognize that there may be extenuating



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circumstances that will call us to make exceptions to this policy; we will reserve the right to make those decisions on a case-by-case basis. There would be a \$600 fee if approved and this amount does not include a repast (meal).

9. If I have more than 50 immediate family members who want to participate in the repast (meal), what should I do?

New Era Church only provides a repast (meal) for 50 immediate family members. If you find that you will need to provide for more than the allotted amount, you will need to provide a financial contribution to cover the cost of additional family members.

10. Can we bring our own food for the repast (meal)?

No, we do not allow families to bring their own food to the repast for liability purposes.

If you have additional questions, you may contact Danielle Franklin, Office Coordinator, at 317-923-5644, or email dfranklin@nne.org.